

Priority ranking	Case characteristics	Target for initial site inspection	Comments
Top Priority	<ol style="list-style-type: none"> <li>1. Work to Listed Buildings.</li> <li>2. Work to protected trees.</li> <li>3. Development likely to have a serious impact on health or public safety.</li> </ol>	1 working day	In effect the approach would be as soon as possible to prevent irrevocable damage.
High Priority	<ol style="list-style-type: none"> <li>1. Development causing significant harm the quality of life of a significant number of local residents.</li> <li>2. Development with some (less serious or immediately threatening) impact on health or public safety.</li> <li>3. Development causing potential harm to a Conservation Area or Site of Special Scientific Interest.</li> <li>4. Development potentially causing significant harm to the landscape.</li> </ol>	5 working days	Cases with these characteristics are inevitably themselves subject to assessment and judgement during triage – may require engagement with outside specialist bodies.
Medium Priority	<ol style="list-style-type: none"> <li>1. Development which causes limited harm to individuals and/or local communities.</li> <li>2. Development other than of a wholly minor nature not falling within any other category.</li> </ol>	10 working days	
Other Priority	<ol style="list-style-type: none"> <li>1. Minor developments such as sheds, fences.</li> <li>2. Most adverts.</li> <li>3. Other minor breaches of planning conditions.</li> <li>4. Minor departures from approved plans.</li> </ol>	As soon as resources allow, bearing in mind other priorities	